



YOUR NEIGHBOURHOOD PLAN SOUTHWAY

WHERE YOU LIVE – WE WANT YOUR NEIGHBOURHOOD TO BE A GREAT PLACE TO LIVE.

This is your neighbourhood plan for 2023/2024. We've put it together with your help to explain the main issues affecting your area and what needs to be done to make it a better place to live.

YOUR TENANCY MANAGEMENT TEAM:



Vanessa Walke

Housing Officer
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Kyah Brooks

Assistant Housing Officer
01752 388316

YOUR NEIGHBOURHOOD INCLUDES:

Beechwood Primary Academy, Oakwood Primary Academy, Southway Surgery, Southway Clinic, Roborough Surgery, Southway Youth Centre, Southway Community Café, Southway Valley Local Nature Reserve, Holy Spirit Church, Southway Library, various shops, 2 pubs, takeaways, chemists and a supermarket.

HERE'S WHAT WE'VE DONE SO FAR

OVER THE LAST 12 MONTHS WE HAVE..



Tenancy Management team has been actively tackling fly-tipping in our blocks and communal areas.



Partnership working with agencies supporting Southway and the Neighbourhood Police to tackle Anti-Social Behaviour.



Tenancy Management team are regularly out and about and undertaking Community Walkabouts in the Southway area, identifying untidy gardens, properties and blocks, and taking appropriate steps to resolve issues.



PCH engaging and working with local community groups. Tenancy/Rent Team hold monthly Southway Surgeries at Southway Community Café to enable tenants or residents in the area to discuss concerns relating to PCH tenancies or rent.



PCH Asset Management Team to provide a programme of works for PCH properties in the Southway area.



Pendeen Crescent block was painted, and new windows fitted.



THOUGHTS ON YOUR NEIGHBOURHOOD



Over the last 12 months the local housing team has been asking people in your neighbourhood about the area, what problems there are and about priorities for the future. Below are the specific issues raised and other information about the neighbourhood:

WHAT YOU TOLD US

- Increase in litter, dog mess and fly-tipping
- Play parks need to be repaired and more accessible
- Increase with Anti-Social Behaviour
- Pathways, roads, streetlights, green spaces, and parking are an issue
- Lack of community spirit

WHAT WE SAW TOGETHER

- Untidy properties, gardens, and blocks
- PCH engagement and partnership working with local community groups and agencies serving Southway
- Asset Management Roof project to improve PCH homes
- Increase in fly-tipping at in and around PCH land and communal areas

OUR PRESENCE IN YOUR NEIGHBOURHOOD

PCH Tenancy Management Team hold monthly surgeries at Southway Community Café. Letter sent to all tenants with dates/times.

Regular Community Walkabouts in the Southway area to identify untidy properties/gardens and blocks and take appropriate action to tackle or improve an area.

Regularly visit tenants in the Southway area.

PCH due to attend Southway Community Café's summer event on Saturday 10 June 2023.

WHAT ARE WE GOING TO DO?

DEAL WITH THE INCREASE IN LITTER, DOG MESS AND FLY-TIPPING IN THE SOUTHWAY AREA.

Why? To improve Southway and enable residents to feel proud of the area they live.

How? PCH will undertake regular Community Walkabouts throughout the year to identify areas of improvement with our tenanted homes, gardens, and blocks. Liaise with internal departments, raise minor works, programme of works and consult with PCH tenants/residents.

PCH Housing Officer to arrange a Multi-Agency Meeting with partnership agencies, councillors, and services, supporting the Southway community to discuss and signpost the results of the recent PCH Residents Survey.

When? End of May 2023

PLAY PARKS IN THE AREA COULD DO WITH AN UPDATE AND REPAIRS.

Why? To enable children to be safe and secure when using and accessing the parks.

How? Plymouth Community Homes will

communicate your concerns to Plymouth City Council who own and maintain the parks.

When? 2023/2024

REDUCING ANTI-SOCIAL BEHAVIOUR & CRIME

Why? To build safer and more sustainable communities

How? Effectively tackle reports of Anti-Social Behaviour with PCH tenanted properties.

Work with partnership agencies and the Police to report and take necessary action re. Anti-Social Behaviour. To identify any Anti-Social Behaviour hotspots that PCH own and put measures in place to prevent and reduce ASB.

Hold monthly Southway Surgeries at Southway Community Café to enable tenants to report and discuss any concerns. The surgeries have already been piloted and will continue throughout the year. Letter has been sent to all tenants in Southway, informing them of dates and times.

When? 2023/2024

UNMAINTAINED AND NEGLECTED PATHS, GREEN SPACES, TREES, ROADS, STREETLIGHTS AND LACK OF PARKING IN THE AREA.

Why? Response from PCH Residents Survey.

How? PCH to discuss and signpost concerns to Plymouth City Council who own the roads, paths

and grass verges etc. in the Southway area.

When? End of May 2023



COMMUNITY ENGAGEMENT/ACTIVITIES

Why? You have told us there is a lack of community spirit in the Southway area.

How? PCH will engage, promote, support and be involved with community groups, activities, events and services in the area.

PCH will liaise with the Southway Community Builder to communicate the results of the survey to enable them to identify community needs.

PCH will hold Southway Surgeries at Southway Community Café to enable tenants to report and discuss any concerns. The surgeries have already been piloted and will continue throughout the year. Letters have been sent to all tenants in Southway, informing them of dates and times.

When? 2023/2024

YOUTHS CAUSING ANTI-SOCIAL BEHAVIOUR IN THE AREA

Why? Increase in reports of youths causing Anti-Social Behaviour.

How? PCH to communicate recent complaints and results of Residents Survey to the Neighbourhood Policing Team and Southway

Youth Centre to see if initiatives can be put in place to reduce or tackle ongoing behaviour.

When? 2023/2024

SUMMARY

Continue to listen and consult with Southway residents, work with partnership agencies, the police and community groups to improve the area.